SMS/MMS MOBILE MESSAGING MARKETING PROGRAM PRIVACY POLICY

Twin Cities Flight Training, Inc. (hereinafter, "We," "Us," "Our") is offering a mobile messaging program (the "Program"), which you agree to use and participate in subject to the Mobile Messaging Terms and Conditions and this Privacy Policy (the Terms and Privacy Policy are referred to collectively as the "Agreement"). Twin Cities Flight Training, Inc respects your privacy. We will only use information you provide through the Program to transmit your mobile messages and respond to you, if necessary. This includes, but is not limited to, sharing information with platform providers, phone companies, and other vendors who assist us in the delivery of mobile messages. WE DO NOT SELL, RENT, LOAN, TRADE, LEASE, OR OTHERWISE TRANSFER FOR PROFIT ANY PHONE NUMBERS OR CUSTOMER INFORMATION COLLECTED THROUGH THE PROGRAM TO ANY THIRD PARTY. Nonetheless, We reserve the right at all times to disclose any information as necessary to satisfy any legal, regulatory or governmental request, to avoid liability, or to protect Our rights or property. When you complete forms online or otherwise provide Us information in connection with the Program, you agree to provide accurate, complete, and true information. You agree not to use a false or misleading name or a name that you are not authorized to use. If, in Our sole discretion, We believe that any such information is untrue, inaccurate, or incomplete, or you have opted into the Program for an ulterior purpose. We may refuse you access to the Program and pursue any appropriate legal remedies.

The California Consumer Privacy Act ("CCPA") and California Civil Code Section 1798.83 permits Users of the Program that are California consumers or residents to request certain information regarding our disclosure of the information you provide through the Program to third parties for their direct marketing purposes.

To make such a request, please contact us at the following address:

Twin Cities Flight Training, Inc. 8891 Airport Rd NE Blaine, MN 55449 Additional terms and conditions:

- 1. By texting a keyword to short code 612612 and opting in by reply, you consent to receive one or more automated texts at the phone number from which you texted.
- 2. We will not be liable for any delays in the receipt of any SMS messages as delivery is subject to effective transmission from your mobile service operator. SMS MESSAGE SERVICES ARE PROVIDED ON AN "AS IS" BASIS, AND WE MAKE NO WARRANTY, EXPRESS OR IMPLIED, AND ALL WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY DISCLAIMED.
- 3. Data obtained from you in connection with this SMS service may include your cell phone number, your carrier's name, and the date, time and content of your messages, as well as other information that you provide. We may use this information to contact you and to provide the services you request from us.
- 4. By subscribing, you consent to receive text messages including alerts and updates. Up to 4 messages / month.
- 5. By subscribing or otherwise using the service, you acknowledge and agree that we will have the right to change and/or terminate the service at any time, with or without cause and/or advance notice.
- 6. To cancel your SMS subscriptions, text STOP to 612612 in reply to a text message you receive. You may receive a subsequent message confirming your opt-out request.
- 7. For additional help, text HELP to 612612 in reply to a text message you receive.
- 8. Message and Data Rates May Apply.
- 9. T-Mobile® is not liable for delayed or undelivered messages.
- United States Participating Carriers Include AT&T, T-Mobile®, Verizon Wireless, Sprint, Boost, U.S. Cellular®, MetroPCS®, InterOp, Cellcom, C Spire Wireless, Cricket, Virgin Mobile and others.
- 11. Program Availability: Currently, the Program is only available to residents of the United States. You understand and acknowledge that you may not sign up for, access, or attempt to access or use the Program from countries outside of the U.S. You agree to abide by U.S. and other applicable export control laws and not to transfer, by electronic transmission or otherwise, any content or software subject to restrictions under such laws to a national destination or person prohibited under such laws.

Questions / Support: You can contact us at

<u>frontdesk@twincitiesflight.com</u> at any time, from your mobile phone, send a text message with the word "HELP" to 612612. You may also call our support line: 763-780-4375.

This Privacy Policy is strictly limited to the Program and has no effect on any other privacy policy(ies) that may govern the relationship between you and Twin Cities Flight Training, Inc. in other contexts.